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U.S. DISTRICT COURT - N.D. OF N.Y.

### UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF NEW YORK

JAN 1 4 2013

AT O'GLOCK
Lawrence K. Baerman, Gerk - Syracuse

CHAD R. GOETZ,

**Plaintiff** 

VS.

MIDLAND CREDIT MANAGEMENT, INC.,

Defendant

Civil Case No.\_

COMPLAINT PURSUANT TO THE FAIR DEBT COLLECTION PRACTICES ACT, THE FAIR CREDIT REPORTING ACT, AND THE TELEPHONE CONSUMER PROTECTION ACT.

**JURY TRIAL DEMANDED** 

Plaintiff Chad R. Goetz hereby sues Defendant Midland Credit Management, Inc.

(hereinafter "MCM") for money damages arising from violations of the Fair Debt Collection

Practices Act (FDCPA) 15 U.S.C. § 1692 et. seq., the Fair Credit Reporting Act (FCRA) 15

U.S.C. § 1681 et. seq., and the Telephone Consumer Protection Act (TCPA) 47 U.S.C. § 227 et. seq. and, upon information and belief, alleges as follows:

### I. **JURISDICTION AND VENUE**

- This Court possesses original jurisdiction of this matter pursuant to 28 U.S.C. § 1331 as the claims arise under the FDCPA, FCRA, and TCPA.
- 2. Venue is invoked pursuant to 28 U.S.C. § 1391b(2).

### II. PARTIES

- 3. Plaintiff, Chad R. Goetz, is a natural individual and is a resident of the State of New York, in the County of Onondaga.
- 4. Defendant MCM is a Kansas corporation authorized to conduct business in New York.
  Defendant's principal place of business is at 3111 Camino Del Rio North Suite 1300, San Diego, California 92108. The principal purpose of Defendant MCM is attempting to collect debts alleged to be due another through the use of mails and telephone.

### III. GENERAL ALLEGATIONS OF FACT AND LAW

### **VIOLATIONS OF THE FDCPA**

- On January 5, 2012, Defendant made an inquiry into Plaintiff's Trans Union consumer report.
- 6. The inquiry into Plaintiff's Trans Union consumer report was done to assess the ability of the Plaintiff to pay on an alleged credit debt this is primarily for personal, family, or household purposes pursuant to 15 U.S.C. § 1692a(5).
- 7. The inquiry into Plaintiff's Trans Union consumer report represents a deceptive and unconscionable means to collect on an alleged debt, as Plaintiff has had no business dealings or any form of a creditor/debtor and/or contractual relationship with the Defendant and does not owe them any money.
- 8. On or around January 19, 2012 Plaintiff received an unsigned letter from Defendant dated January 14, 2012 in an attempt to collect on an alleged credit card debt.
- 9. The January 14, 2012 letter states at the top in all capital letters, in boldface type, and with a font substantially larger than that used in the body of the letter as follows: "NOTICE OF NEW OWNERSHIP AND PRE-LEGAL REVIEW." The words "PRE-LEGAL REVIEW" and the manner in which they are portrayed is threatening to the least sophisticated consumer standard and egregiously overshadows Plaintiff's right to dispute the debt pursuant to 15 U.S.C. § 1692g(b).
- 10. The January 14, 2012 letter states "Midland Credit Management, Inc. is considering forwarding this account to an attorney in your state for possible litigation" which is threatening language according to the least sophisticated consumer standard and

- represents an egregious overshadowing of Plaintiff's right to dispute the debt pursuant to 15 U.S.C. § 1692g(b).
- 11. The January 14, 2012 letter states "If we don't hear from you or receive payment by 02-28-2012, we may proceed with forwarding this account to an attorney" which is threatening language according to the least sophisticated consumer standard and represents an egregious overshadowing of Plaintiff's right to dispute the debt pursuant to 15 U.S.C. § 1692g(b).
- 12. The January 14, 2012 letter states "If this account goes to an attorney, our flexible options may no longer be available to you" which is threatening language according to the least sophisticated consumer standard and represents an egregious overshadowing of Plaintiff's right to dispute the debt pursuant to 15 U.S.C. § 1692g(b).
- 13. The January 14, 2012 letter states "This may be your last chance to work with us before the account goes to an attorney" which is threatening language according to the least sophisticated consumer standard and represents an egregious overshadowing of Plaintiff's right to dispute the debt pursuant to 15 U.S.C. § 1692g(b).
- 14. As a natural result of the repeated references of forwarding the alleged account to an attorney and the implied legal action, Plaintiff suffered anxiety and mental anguish.
- 15. To date, Defendant has taken no steps toward suing Plaintiff for the alleged debt.
- 16. Plaintiff believes that Defendants never intended on taking legal action against Plaintiff, but merely made such baseless threats in order to coerce Plaintiff into making complete and immediate payment.
- 17. The amount stated as allegedly due and owing on the January 14, 2012 letter is \$4,730.03, an amount that has not been validated in any meaningful way other than listing it in the

- letter and as such is in violation of 15 U.S.C. § 1692e(2)(a).
- 18. The envelope containing the January 14, 2012 letter has the phrases "IMPORTANT NOTICE" and "DATED MATERIAL" printed thereon, in violation of 15 U.S.C. § 1692f(8).
- 19. Beginning on January 16, 2012, Plaintiff began receiving a plethora of phone calls from the Defendant to Plaintiff's cellular telephone.
- 20. Plaintiff received fifty-nine [59] calls from Defendant in less than a month's time to his cellular telephone.
- 21. On multiple occasions Plaintiff received voicemails on Plaintiff's cellular telephone left by Defendant without any meaningful disclosure of the caller's identity in violation of 15 U.S.C. § 1692d(6).
- 22. As a natural result of each call, Plaintiff was annoyed and felt harassed, angered, and frustrated at having to stop what he was involved with to direct his attention to the ringing cell phone.
- 23. On February 9, 2012 Plaintiff sent a validation request to Defendant pertaining to the alleged debt.
- 24. On or around July 13, 2012 Plaintiff received a letter from Defendant dated July 2, 2012 that included various unauthenticated documents from Defendant allegedly pertaining to the alleged debt.
- 25. Included in the unauthenticated documents are multiple amounts shown to be allegedly due and owing as follows: \$4,571.57, \$4,720.72, and \$4,422.42, which is in violation of 15 U.S.C. § 1692e(2) by falsely representing the amount of the alleged debt.
- 26. Nowhere in the documents provided by Defendant was included any contract or agreement signed by Plaintiff that may establish a legal basis for the alleged debt.

- 27. On or around July 18th, Plaintiff received another unsigned letter from Defendant dated July 13, 2012 attempting to collect on the same alleged, and as yet, unvalidated debt.
- 28. On the July 13, 2012 letter it states "We will stop applying interest to your account as soon as you make your first payment!" which is in violation of 15 U.S.C. § 1692f(1) by attempting the "collection of any amount (including any interest, fee, charge, or expense incidental to the principal obligation) unless such amount is expressly authorized by the agreement creating the debt or permitted by law," as Plaintiff has no creditor/debtor and/or contractual relationship with Defendant, and as such there can be no applicable interest charges.
- 29. The amount listed as allegedly due and owing on the July 13, 2012 letter is \$4,868.14, an amount that has not been verified in any meaningful way other than listing it in the letter and as such is in violation of 15 U.S.C. § 1692e(2)(a).
- 30. On the outside of the envelope containing the letter dated July 13, 2012 are the words "Time Sensitive Documents," in violation of 15 U.S.C. § 1692f(8).
- 31. On or around August 31, 2012, Plaintiff received another unsigned letter from Defendant dated August 24, 2012 attempting to collect on the same alleged, and as yet, unvalidated debt.
- 32. In the August 24, 2012 letter it states "We will stop applying interest to your account as soon as you make the first payment!" which is in violation of 15 U.S.C. § 1692f(1) by attempting the "collection of any amount (including any interest, fee, charge, or expense incidental to the principal obligation) unless such amount is expressly authorized by the agreement creating the debt or permitted by law," as Plaintiff has no creditor/debtor

- and/or contractual relationship with Defendant, and as such there can be no applicable interest charges.
- 33. On the outside of the envelope containing the letter dated August 24, 2012 are the words "Time Sensitive Documents" in violation of 15 U.S.C. § 1692f(8).
- 34. The amount listed as allegedly due and owing on the August 24, 2012 letter is \$4,900.72, an amount that has not been verified in any meaningful way other than listing it in the letter and as such is in violation of 15 U.S.C. § 1692e(2)(a).
- 35. On or around October 12th, Plaintiff received another unsigned letter from Defendant dated October 5, 2012 attempting to collect on the same alleged, and as yet, unvalidated debt.
- 36. In the October 5, 2012 letter is states "We will stop applying interest to your account as soon as you make your first payment!" which is in violation of 15 U.S.C. § 1692f(1) by attempting the "collection of any amount (including any interest, fee, charge, or expense incidental to the principal obligation) unless such amount is expressly authorized by the agreement creating the debt or permitted by law," as Plaintiff has no creditor/debtor and/or contractual relationship with Defendant, and as such there can be no applicable interest charges.
- 37. On the outside of the envelope containing the letter dated October 5, 2012 are the words "Time Sensitive Documents" in violation of 15 U.S.C. § 1692f(8).
- 38. The amount listed as allegedly due and owing in the October 5, 2012 letter is \$4,933.30, an amount that has not been verified in any meaningful way other than listing it in the letter and as such is in violation of 15 U.S.C. § 1692e(2)(a).
- 39. From the first contact received from the Defendant by Plaintiff in January, 2012 to the most

- recent contact in October 2012, the Defendant has added \$203.27 in interest charges onto the alleged debt without any authority in law in so doing, and represents and egregious violation of 15 U.S.C. § 1692f(1).
- 40. Discovery of violations brought forth herein occurred in January 2012 and at various dates and times thereafter and are within the statute of limitations as defined in the FDCPA, 15 U.S.C. § 1692k.

#### **VIOLATIONS OF THE FCRA**

- 41. On January 5, 2012, Defendant made an inquiry into Plaintiff's Trans Union consumer credit report without a permissible purpose as defined at 15 U.S.C. § 1681b.
- 42. Congress enacted the FCRA in part to stringently protect consumer privacy interests from unwarranted and illegal intrusions.
- 43. To further this protective purpose, 15 U.S.C. § 1681b(a) provides, in relevant part, that a consumer reporting agency may furnish a consumer report only for certain specified reasons:
  - 1. In response to the order of a court having jurisdiction to issue such an order...;
  - 2. In accordance with the written instructions of the consumer to whom it relates;
  - 3. To a person which it has reason to believe--
    - a. Intends to use the information in connection with a credit transaction involving the consumer on whom the information is to be furnished and involving the extension of credit to, or review or collection of an account of, the consumer; ....

15 U.S.C. § 1681b(a)(1-3)(abridged).

- 44. At no time has a court order been entered granting Defendant authority to pull Plaintiff's credit report.
- 45. At no time has the Plaintiff personally granted Defendant the right to pull Plaintiff's credit report.

- 46. At no time has the Plaintiff been involved with a credit transaction, an extension of credit, or had any type of a legitimate business account with Defendant.
- 47. The discovery of the FCRA violations occurred in March 2012 and are within the applicable statute of limitations pursuant to 15 U.S.C. § 1681p(1).

### **VIOLATIONS OF THE TCPA**

- 48. From January 16, 2012 through February 14, 2012 Plaintiff received a total of fifty-nine [59] telephone calls from a source identified on the caller identification feature of Plaintiff's cellular telephone as "No ID." An Affidavit of Fact and an Annexure entitled Plaintiff's Cellular Telephone Call Log is attached hereto as Plaintiff's EXHIBIT A and by this reference is incorporated herein.
- 49. Plaintiff answered the call from "No ID" on February 14, 2012, which revealed the caller to be an agent of the Defendant.
- 50. On multiple occasions over numerous days, all prior to the date this Complaint was filed Defendant contacted Plaintiff fifty-nine [59] times on Plaintiff's cellular telephone via an "automatic telephone dialing system," as defined by 47 U.S.C. § 227(a)(1).
- 51. The telephone number Defendant called was assigned to a cellular telephone service for which Plaintiff incurs a charge for incoming calls pursuant to 47 U.S.C. § 227(b)(1)(a)(iii).
- 52. These telephone calls constituted calls that were not for emergency purposes as defined by 47 U.S.C. § 227(b)(1)(A).
- 53. Plaintiff never provided express consent to Defendant to receive calls on Plaintiff's cellular telephone, pursuant to 47 U.S.C. § 227(b)(1)(A).
- 54. These fifty-nine [59] telephone calls by Defendant were in violation of 47 U.S.C. § 227(b)(1).

- 55. The discovery of the TCPA violations occurred in March 2012 and are within the applicable statute of limitations pursuant to 28 U.S.C. § 1658(a).
- 56. On June 12, 2012 Plaintiff sent Defendant a Notice of Intent to Sue pertaining to

  Defendant's violations of the FDCPA, FCRA, and the TCPA with a request to settle this

  matter outside of court. Defendant never responded to Plaintiff's letter.

### IV. CAUSES OF ACTION

### FIRST CLAIM FOR RELIEF:

Violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et. seq. Willful Non-Compliance by Defendant MCM

- 57. Plaintiff repeats and realleges each and every allegation above.
- 58. Plaintiff is a "consumer" as defined at 15 U.S.C. § 1692a(3).
- 59. Defendant MCM is a "debt collector" as defined at 15 U.S.C. § 1692a(6).
- 60. As a "debt collector" Defendant MCM is charged with fully knowing its duties and legal obligations as they pertain to the FDCPA.
- 61. As a result of having foreknowledge of its duties and legal obligations under the FDCPA, and by failing to adhere to those duties and legal obligations, Defendant willfully violated the FDCPA. Defendant's violations include, but are not limited to, the following:
  - Defendant willfully violated 15 U.S.C. § 1692g(b) by repeatedly threatening to take
    legal action in the initial communication received by Plaintiff in a manner that
    overshadowed the notice of validation rights and would create confusion for the least
    sophisticated consumer about his rights.
  - Defendant willfully violated 15 U.S.C. § 1692e(10) by using deceptive means via
    making an inquiry into Plaintiff's Trans Union consumer report in attempting to collect
    on an alleged credit card debt.

- 3. Defendant willfully violated 15 U.S.C. § 1692e(5) by threatening to take legal action that cannot legally be taken or that was not intended to be taken.
- Defendant willfully violated 15 U.S.C. § 1692e(2)(a) by falsely representing the character, amount, or legal status of the debt.
- 5. Defendant willfully violated 15 U.S.C. § 1692f by using unfair and unconscionable means in attempting to collect on the alleged debt by threatening legal action, adding interest charges where there exists no legal authority to do so, and by accessing Plaintiff's Trans Union consumer report without a permissible purpose in so doing.
- Defendant willfully violated 15 U.S.C. § 1692f(8) by using language other than the
   Defendant's address on envelopes when communicating with Plaintiff by use of
   mailings.
- 7. Defendant willfully violated 15 U.S.C. § 1692d(5) by causing Plaintiff's telephone to ring repeatedly or continuously with intent to annoy, abuse, or harass.
- 8. Defendant willfully violated 15 U.S.C. § 1692d(6) by placing telephone calls without meaningful disclosure of the caller's identity.
- 9. Defendant willfully violated 15 U.S.C. § 1692f(1) by adding interest to the alleged debt where there exists no legal authority to do so.
- 62. As a result of the foregoing violations, Plaintiff suffered anger, anxiety, frustration, and emotional distress and Defendant is liable for Plaintiff's actual damages, statutory damages, costs, and attorney's fees.

### SECOND CLAIM FOR RELIEF: Violation of the Fair Credit Reporting Act, 15 U.S.C. § 1681, et. seq. Willful noncompliance by Defendant MCM

63. Plaintiff repeats and realleges each and every allegation above.

- 64. Plaintiff is a "consumer" as defined at 15 U.S.C. § 1681a(c).
- 65. MCM is a "person" as defined at 15 U.S.C. § 1681a(b).
- 66. Trans Union is a "credit reporting agency" as defined at 15 U.S.C. § 1681a(f).
- 67. A "consumer report" as defined at 15 U.S.C. § 1681a(d)(1) is "any written, oral, or other communication of any information by a consumer reporting agency bearing on a consumer's credit worthiness, credit standing, credit capacity, character, general reputation, personal characteristics, or mode of living...."
- 68. As a person who uses consumer reports, MCM had a duty to properly ascertain if there was any legitimate permissible purpose pursuant to 15 U.S.C. § 1681b prior to obtaining Plaintiff's Trans Union consumer report.
- 69. As a result of obtaining Plaintiff's Trans Union consumer report without a permissible purpose pursuant to 15 U.S.C. § 1681b, MCM actions in so doing are willful within the meaning of 15 U.S.C. § 1681n.
- 70. As a result of the foregoing violation, Plaintiff's right to financial privacy was egregiously violated and Defendant MCM is liable to Plaintiff's for statutory damages, punitive damages, costs, and attorney's fees.

## THIRD CLAIM FOR RELIEF: Violations of the New York GBL § 349 Engaging in Unlawful Deceptive Practices and Acts

- 71. Plaintiff repeats and realleges each and every allegation above.
- 72. The acts, practices and conduct engaged in by the Defendant and complained of herein constitute "deceptive acts and practices" within the meaning of Article 22A of the General Business Law of the State of New York, New York GBL § 349.
- 73. Defendant MCM willfully and knowingly engaged in conduct constituting deceptive acts

- and practices in violation of New York GBL § 349.
- 74. Plaintiff has suffered actual damages as a result of the foregoing acts and practices, including, among other things, anger, anxiety, frustration, and emotional distress caused by Defendant.
- 75. By virtue of the foregoing, Plaintiff is entitled to recover actual damages, trebled, together with reasonable attorney's fees.

## FOURTH CLAIM FOR RELIEF: Violations of the Telephone Consumer Protection Act, 47 U.S.C. § 227, et. seq. Willful Non-Compliance by Defendant MCM

- 76. Plaintiff repeats and realleges each and every allegation above.
- 77. The foregoing acts and omissions of Defendant constitute numerous and multiple knowing and/or willful violations of the TCPA, including but not limited to each and every one of the above-cited provisions of 47 U.S.C. § 227 et. seq.
- 78. As a result of its duties and legal obligations as a debt collector, Defendant MCM knew or should have known that making repeated calls using an automatic dialing system to Plaintiff's cellular telephone number without prior express consent is a violation of Federal Law.
- 79. As a result of breaching its duties and legal obligations, Defendant's repeated telephone calls using an automatic dialing system without prior express consent are willful within the meaning of 47 U.S.C. § 227(b)(3).
- 80. As a result of Defendant's knowing and/or willful violations of 47 U.S.C. § 227 et. seq., Plaintiff is entitled to treble damages, as provided by statute, up to \$1,500.00 for each and every violation pursuant to 47 U.S.C. § 227(b)(3).

### V. PRAYER FOR RELIEF

WHEREFORE, Plaintiff Chad R. Goetz prays that this Honorable Court enter judgment in his

favor for money damages against Defendant MCM as follows:

a. for the First Claim for Relief, an award of \$1,000 to encompass the statutory

violations pursuant to 15 U.S.C. § 1692k and an award of actual damages to be

determined by the jury, as well as costs of the action and attorney's fees;

b. for the Second Claim for Relief, pursuant to 15 U.S.C. § 1681n(a)(1)(b), an award of

\$1,000; pursuant to 15 U.S.C. § 1681n(a)(2), award such punitive damages as the

jury deems appropriate; and pursuant to 15 U.S.C. § 1681n(a)(3), award costs of the

action and attorney fees;

c. for the Third Claim for Relief, award Plaintiff actual damages, trebled, pursuant to

NY GBL § 349;

d. for the Fourth Claim for Relief award \$88,500 to encompass the trebled statutory

violations pursuant to 47 U.S.C. § 227(b)(3).

e. grant such other and further relief as this Court deems just and proper.

I declare under penalty of perjury that the foregoing is true and correct.

Dated: January 14th, 2013

espectfully submitted,

Chad R. Goetz P.O. Box 234

Liverpool, New York 13088

315-466-9719

cgoetz74@gmail.com

Plaintiff

# EXHIBIT A

### AFFIDAVIT OF FACT

STATE OF NEW YORK

80 80 80

COUNTY OF ONONDAGA

14 day of \_

MRY 2013.

BEFORE ME, the undersigned Notary, on this 12

personally appeared Chad R. Goetz, who being by me first duly sworn, on his oath, deposes and says:

- "My name is Chad R. Goetz. I am over the age of 18, of sound mind, and am competent
  to make this affidavit, and am personally acquainted with the facts herein stated. I have
  never been convicted of a felony or misdemeanor involving moral turpitude.
- My cellular telephone has been listed in the National Do Not Call Registry since June 2011.
- I began receiving phone calls from 'No ID' beginning January 16, 2012, and on or about January 19th, 2012 I received my first written communication from Midland Credit Management, Inc.
- 4. From January 16, 2012 to February 14, 2012, I received a total of fifty-nine [59] calls to my cellular telephone from 'No Id.' An Annexure entitled *Plaintiff's Cellular Telephone Call Log* includes the exact dates and times of each call, as well as a transcription of each voicemail left on my cellular telephone voice message system when there was a message left.
- The transcription given in the Annexure of each voicemail left on my cellular telephone
  voice message system reflects truly and correctly what the voices on the voicemail were
  heard to say.

Plaintiff's Affidavit of Fact Goetz v. Midland Credit Management, Inc. United States District Court, Northern District of New York Page 1 of 3

- 6. Prior to beginning to receive calls from 'No ID,' I had not received any calls on my cellular telephone from 'No ID.'
- 7. I answered the call from 'No ID' on February 14, 2012 and the individual with whom I spoke was heard to say that they were calling from Midland Credit Management.
- After the February 14, 2012 phone call from 'No ID,' subsequently identified as
   Midland Credit Management, I received no further calls to my cellular telephone from
   'No ID.'"

### AFFIRMATION

I hereby affirm that I prepared and have read this Affidavit and that I believe the foregoing statements in this Affidavit to be true and correct. I hereby further affirm that the basis of these statements is of my own personal knowledge of the events described herein.

FURTHER THE AFFIANT SAYETH NAUGHT.

Dated: January 14th, 2013

Chad R. Goetz P.O. Box 234 Liverpool, N.Y. 13088 315-466-9719 cgoetz74@gmail.com

Affiant

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STATE OF NEW YORK §
COUNTY OF ONONDAGA §

BEFORE ME personally appeared Chad R. Goetz who, being by me first duly sworn and identified in accordance with New York law, did execute the foregoing in my presence this day of 2013.

lotary Public

My commission expires: \(\^\C\-\L

CHRISTINA M BUSH

Notary Public - State of New York

NO. 01BU6230453

Qualified in Onondaga County

My Commission Expires

This and the following two [2] pages constitute the document referred to as the Annexure in the <u>Affidavit of Fact</u> of Chad R. Goetz, sworn at Manlius, New York on January 14<sup>th</sup>, 2013 before me, <u>Christing Mass</u>, Notary Public.

Notary Public

My commission expires: \\-01-14

CHRISTINA M BUSH
Notary Public - State of New York
NO. 01BU6230453
Qualified in Onondaga County

Qualified in Onondaga County

My Commission Expires Plaintiff Cellular Telephone Call Log

Entries in bold denote that voicemails were left on Plaintiff's cellular telephone voicemail service; below said entries is a true and correct transcript of the voicemail left.

### January 16, 2012 10:02am

"[in a pre-recorded female voice] All representatives are temporarily assisting other customers. Please continue to hold briefly. We apologize for the delay; please continue to hold briefly. Thank you for your patience, your call is next in line. [music in background, then a live female voice]...Hello?"

### January 16, 2012 7:24pm

"Hello?"

### January 18, 2012 12:06pm

"[in a pre-recorded female voice] All representatives are temporarily assisting other customers. Please continue to hold briefly. We apologize for the delay; please continue to hold briefly. Thank you for your patience, your call is next in line. [music in background, then a live female voice]...Hello?"

January 19, 2012 1:51pm January 19, 2012 1:52pm

### January 20, 2012 2:11pm

"[a second of silence, then a live male voice]...Hello? Hello?"

January 21, 2012 12:50pm

Plaintiff's Cellular Telephone Call Log Goetz v. Midland Credit Management, Inc. United States District Court, Northern District of New York Page 1 of 3 January 22, 2012 2:31pm

January 23, 2012 12:27pm

January 23, 2012 4:29pm

January 24, 2012 10:41am

January 24, 2012 2:53pm

January 24, 2012 8:57pm

January 25, 2012 10:53am

January 25, 2012 3:07pm

January 25, 2012 6:27pm

January 26, 2012 3:59pm

January 27, 2012 11:50am

January 28, 2012 2:46pm

January 29, 2012 2:42pm

January 30, 2012 10:01am

January 30, 2012 1:55pm

January 30, 2012 6:26pm

January 31, 2012 10:01am

### February 1, 2012 10:02am

"[in a pre-recorded female voice] All representatives are temporarily assisting other customers. Please continue to hold briefly. We apologize for the delay; please continue to hold briefly. Thank you for your patience, your call is next in line. [music in background, then a live female voice] Hello?"

February 1, 2012 1:40pm

### February 1, 2012 6:57pm

"[after a second of silence, then a live male voice] Hello? May I speak to Chad Goetz?"

February 2, 2012 11:36am

February 3, 2012 3:01pm

February 3, 2012 4:08pm

February 4, 2012 11:37am

February 4, 2012 4:14pm

February 5, 2012 11:41am

Plaintiff's Cellular Telephone Call Log Goetz v. Midland Credit Management, Inc. United States District Court, Northern District of New York Page 2 of 3 February 5, 2012 3:05pm

February 6, 2012 10:02am

February 6, 2012 11:35am

February 6, 2012 1:53pm

February 6, 2012 3:41pm

February 7, 2012 10:02am

February 7, 2012 11:13am

February 7, 2012 12:51pm

February 7, 2012 2:01pm

February 8, 2012 10:29am

February 8, 2012 1:42pm

February 9, 2012 11:27am

February 9, 2012 1:43pm

February 10, 2012 11:49am

February 10, 2012 2:52pm

February 11, 2012 11:24am

February 11, 2012 1:47pm

February 12, 2012 11:30am

February 12, 2012 4:19pm

February 13, 2012 10:01am

February 13, 2012 11:12am

February 13, 2012 12:31pm

February 13, 2012 2:02pm

February 14, 2012 10:20am

February 14, 2012 1:23pm

February 14, 2012 3:42pm

This call was answered. Individual with whom I spoke identified herself as calling from Midland Credit Management.

SJS 44 (Rev. 12/07)

### CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating

the civil docket sheet. (SEE II	NSTRUCTIONS ON THE REVERSE OF THE FORM.)			
I. (a) PLAINTIFFS		DEFENDANTS		
Chao	R. Goetz	midland o	Credit managene	end, Inc
(b) County of Residence	of First Listed Plaintiff OpondASA		f First Listed Defendant	
	EXCEPT IN U.S. PLAINTIFF CASES)		(IN U.S. PLAINTIFF CASES	ONLY)
	U		O CONDEMNATION CASES, US NVOLVED.	SE THE LOCATION OF THE
(c) Attorney's (Firm Name	e, Address, and Telephone Number)	Attorneys (If Known)		
II. BASIS OF JURISI	DICTION (Place an "X" in One Box Only)	III. CITIZENSHIP OF P	RINCIPAL PARTIES	
□ 1 U.S. Government Plaintiff	Federal Question (U.S. Government Not a Party)		DEF 1	
2 U.S. Government Defendant	☐ 4 Diversity  (Indicate Citizenship of Parties in Item III)	Citizen of Another State	2 Incorporated and F	
	(material critical simple of Faries in term in)	Citizen or Subject of a Foreign Country	3 🗇 3 Foreign Nation	□ 6 □ 6
IV. NATURE OF SUI	T (Place an "X" in One Box Only)	Foreign Country		
CONTRACT	TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
☐ 110 Insurance ☐ 120 Marine	PERSONAL INJURY PERSONAL INJURY  □ 310 Airplane □ 362 Personal Injury -	Y ☐ 610 Agriculture ☐ 620 Other Food & Drug	☐ 422 Appeal 28 USC 158 ☐ 423 Withdrawal	☐ 400 State Reapportionment ☐ 410 Antitrust
☐ 130 Miller Act	☐ 315 Airplane Product Med. Malpractice	□ 625 Drug Related Seizure	28 USC 157	430 Banks and Banking
☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment	Liability 365 Personal Injury - 320 Assault, Libel & Product Liability	of Property 21 USC 881 ☐ 630 Liquor Laws	PROPERTY RIGHTS	☐ 450 Commerce ☐ 460 Deportation
& Enforcement of Judgment	Slander    368 Asbestos Persona	☐ 640 R.R. & Truck	☐ 820 Copyrights	☐ 470 Racketeer Influenced and
☐ 151 Medicare Act ☐ 152 Recovery of Defaulted	330 Federal Employers' Injury Product Liability Liability	☐ 650 Airline Regs. ☐ 660 Occupational	☐ 830 Patent ☐ 840 Trademark	Corrupt Organizations 480 Consumer Credit
Student Loans (Excl. Veterans)	☐ 340 Marine Product ☐ 370 Other Fraud			☐ 490 Cable/Sat TV ☐ 810 Selective Service
☐ 153 Recovery of Overpayment	Liability 370 Other Fraud	LABOR	SOCIAL SECURITY	☐ 850 Securities/Commodities/
of Veteran's Benefits  ☐ 160 Stockholders' Suits	□ 350 Motor Vehicle □ 380 Other Personal □ 355 Motor Vehicle Property Damage	<ul> <li>710 Fair Labor Standards</li> <li>Act</li> </ul>	☐ 861 HIA (1395ff) ☐ 862 Black Lung (923)	Exchange  875 Customer Challenge
☐ 190 Other Contract	Product Liability	720 Labor/Mgmt. Relations	☐ 863 DIWC/DIWW (405(g))	12 USC 3410
☐ 195 Contract Product Liability ☐ 196 Franchise	360 Other Personal Product Liability     Injury	☐ 730 Labor/Mgmt.Reporting & Disclosure Act	☐ 864 SSID Title XVI ☐ 865 RSI (405(g))	☐ 890 Other Statutory Actions ☐ 891 Agricultural Acts
REAL PROPERTY	CIVIL RIGHTS PRISONER PETITION	S 740 Railway Labor Act	FEDERAL TAX SUITS	☐ 892 Economic Stabilization Act
☐ 210 Land Condemnation ☐ 220 Foreclosure	☐ 441 Voting ☐ 510 Motions to Vacate ☐ 442 Employment Sentence	<ul> <li>□ 790 Other Labor Litigation</li> <li>□ 791 Empl. Ret. Inc.</li> </ul>	☐ 870 Taxes (U.S. Plaintiff or Defendant)	☐ 893 Environmental Matters ☐ 894 Energy Allocation Act
☐ 230 Rent Lease & Ejectment ☐ 240 Torts to Land	☐ 443 Housing/ Habeas Corpus: Accommodations ☐ 530 General	Security Act	☐ 871 IRS—Third Party 26 USC 7609	☐ 895 Freedom of Information Act
245 Tort Product Liability	☐ 444 Welfare ☐ 535 Death Penalty	IMMIGRATION		☐ 900Appeal of Fee Determination
290 All Other Real Property	☐ 445 Amer. w/Disabilities - ☐ 540 Mandamus & Oth Employment ☐ 550 Civil Rights	er 462 Naturalization Application 463 Habeas Corpus -		Under Equal Access to Justice
	☐ 446 Amer. w/Disabilities - ☐ 555 Prison Condition	Alien Detainee		☐ 950 Constitutionality of
	Other  440 Other Civil Rights	☐ 465 Other Immigration Actions		State Statutes
□ 1 Original □ 2 Re	an "X" in One Box Only) emoved from		Ferred from 6 Multidistr or district 1 Litigation	
VI. CAUSE OF ACTI	Cite the U.S. Civil Statute under which you are			
	Brief description of cause:	*		
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS IS A CLASS ACTION UNDER F.R.C.P. 23	DEMAND \$	CHECK YES only JURY DEMAND:	if demanded in complaint:
VIII. RELATED CAS IF ANY	(See instructions):		DOCKET NUMBER	
DATE 14/13 FIGURE OF ATTORNEY OF RECORD				
FOR OFFICE USE ONLY  RECEIPT # A	MOUNT 350 APPLYING IFP	, udge (	GLS MAG.JUI	OGE ATB
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